

# GREERS

Professional Fabricare Services

**Alert: This is a revised notice. Telephone numbers for Equifax and Experian have been corrected**

Greers Professional Fabricare

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January 26, 2015

Dear Customer,

I am writing to you because of a recent security incident at Greers Professional Fabricare. Our server was breached and some credit card number were stolen, it appears that the card numbers and customer names were breached but **no social security numbers or addresses were acquired**. A forensic analysis has found and corrected the problem and we have added another layer of protection in order to prevent this from ever happening again.

If you used a credit card at any one of our locations between April 1<sup>st</sup> 2014 and January 16<sup>th</sup> 2015 you might be affected.

Below is a checklist of suggestions on how you can best protect yourself.

1. Review your bank, credit card and debit card statements over the next 12 to 24 months and immediately report any suspicious activity to your bank or credit union.
2. Monitor your credit reports with major credit reporting agencies.

Equifax

**1 800 685-1111**

PO Box 740241

Atlanta, GA 30374-0241

[www.equifax.com](http://www.equifax.com)

Experian

**1 888 397-3742**

PO Box 2104

Allen, TX 75013

[www.experian.com](http://www.experian.com)

TransUnion

1 800 916-8800

PO Box 2000

Chester, PA 19022

[www.transunion.com](http://www.transunion.com)

Under Vermont law you are entitled to a free copy of your credit report from these agencies every 12 months.

Call the credit reporting agency at the telephone number on the report if you find:

- Accounts you did not open.
  - Inquiries from creditors that you did not initiate.
  - Inaccurate personal information, such as home address or Social Security number.
3. If you do find suspicious activity on your credit reports or other account statements, call your local police or sheriff's office and file a report of identity theft. Be sure to get a copy of the police report as you may need to give copies to creditors to clear your records and also to access some services that are free to identity theft victims.

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4. If you find suspicious activity on your credit reports or on your other account statements, consider placing a fraud alert on your credit files so creditors will contact you before opening new accounts. Call any one of the 3 credit reporting agencies at the numbers below to place fraud alerts with all of the agencies.

Equifax	Experian	TransUnion
1 888 766-0008	1 888 397-3742	1 800 680-7289

5. You may also get information about security freezes by contacting the credit bureaus at the following addresses:

Equifax:

[https://www.freeze.equifax.com/Freeze/jsp/SFF\\_PersonalIDInfo.jsp](https://www.freeze.equifax.com/Freeze/jsp/SFF_PersonalIDInfo.jsp)

Experian:

[http://www.experian.com/consumer/security\\_freeze.html](http://www.experian.com/consumer/security_freeze.html)

TransUnion:

<http://www.transunion.com/personal-credit/credit-disputes-alerts-freezes.page>

If you do not have internet access but would like to learn more about how to place a security freeze on your credit report, contact the Vermont Attorney General's Office at 802 656-3183 (800 649-2424 toll free in Vermont only).

6. Even if you do not find suspicious activity on your credit report or your other account statements, it is important that you check your credit report for the next 2 years. Just call one of the numbers in paragraph 2 above to order your reports or to keep a fraud alert in place.

Helpful information about fighting identity theft, placing a security freeze and obtaining a free copy of your credit report is available on the Vermont Attorney General's website at <http://www.atg.state.vt.us> Another helpful source is the Federal Trade Commission website, available at <http://www.ftc.gov/bcp/edu/microsites/idtheft/>.

If there is anything Greers Professional Fabricare can do to assist you, please call 802 862-3707.

Thank you,  
Dan Poplawski  
General Manager  
Greers Professional Fabricare